

1 Q. In response to NP-20, Hydro points out that a new multi-skilled classification  
2 “ Diesel System Representative” (DSR) was created. In addition to the  
3 traditional duties, this classification can also perform meter reading. The  
4 number of meter readers/collectors on the 1992 organization chart is 13  
5 compared to 18 on the 2001 chart. Why has this number increased? What  
6 impact will the implementation of the DSR positions have on the number of  
7 meter readers/collectors?

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10 A. The number of meter readers/collectors has not changed since 1992. The  
11 reason for the difference in the 1992 and 2001 organizational charts is a  
12 change in the reporting structure. Prior to a 1998 re-structuring of Customer  
13 Services five (5) meter readers who worked directly from a Regional Office  
14 also reported to that office. These five meter readers are therefore listed on  
15 the 1992 organization charts under the Operations Division and not the  
16 Finance Division, as are the other 13.

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18 All isolated diesel systems where DSR positions will be implemented, with  
19 the exception of the Labrador Straits and Ramea, have meter reading  
20 services provided by part-time meter readers. All these part-time positions  
21 will be eliminated with the implementation of the DSR position.